

March 2020

Dear Customer

This is to inform you about Covid-19 impacts and procedures implemented by Sugal Group

- Our production season in Chile continue without any inconvenient, all the WHO (World Health organization) recommendations had been implemented in order to reduce the risk of this disease impact in our team (Keep the distance - Washing hands - Cover the cough, avoid touch eyes/nose/mouth - Alcohol gel dispenser in all the areas - Remote working alternatives and very restrict Travel Mgt Process);
- About our Supply Chain for this season, we have all the productions materials and implements already available in our factories, that's means no risk of inventory shortage until the end of our production season;
- At same time, we are managing same care within our key partnership fronts with careful mitigations.
- Our only special recommendation, due to the situation, is to anticipate dispatch plans as much as possible, avoiding possible delays due to less container's availability to dispatch the products.

Best Regards

A handwritten signature in blue ink, consisting of several overlapping horizontal and vertical strokes, positioned above a solid horizontal line.

Juan Manuel Mira
Sugal CCO